



QUALITY POLICY STATEMENT.

Midtherm Laser Ltd., are dedicated to the principle of never ending improvements in product quality, reliability and customer service.

Our principal aim is to always supply to our customers, high quality products and customer service that conform exactly to stated or agreed specifications/order requirements and any other statutory or regulatory requirements relevant to the product.

The establishment of a QEMS is therefore the foundation to establish a company culture centred upon continuous quality improvement.

The QEMS is based on the requirements of BS EN ISO 9001:2008, BS EN 9100:2009 and BS EN ISO 14001:2004 and Midtherm Laser are fully committed to complying with these requirements.

The system has been developed to enable full integration of in-house and client specific requirements with the overall aim to prevent quality/environmental defects or potential quality/environmental defects at the earliest stage possible. This in turn improves the overall efficiency of the organisation and assists in the compliance with the annually formulated quality and environmental objectives.

The QEMS will ensure that all products and services comply to customer specification and meet or exceed expectations in product reliability, customer service, quality, cost and delivery.

This policy will be communicated to all staff and any necessary external interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via Midtherm Laser web site: www.midthermlaser.co.uk

Top management will formulate quality objectives on an annual basis, during management reviews and ensure the routine monitoring, measurement continual improvement of the QEMS performance.

Signed:

A handwritten signature in blue ink, appearing to read "D. Cockayne", is written over a faint background image of a laser cutting machine.

Dean Cockayne
Operations Director/QEMR.
1st September 2009.